



BERJAYA

Berjaya Vacation Club Berhad

MEMBERS' FEEDBACK FORM

Name of Member / Guest : _____
 Membership Number : _____
 Contact Number : _____
 Email Address : _____

Kindly consider the following and respond as it relates to your level of satisfaction:

Hotel & Resort Name : _____
 Check In : _____
 Check Out : _____
 Unit / Room Number : _____

RATING	Excellent	Good	Fair	Unacceptable
	(10 - 8)	(7 - 6)	(5 - 4)	(3 - 1)

OVERALL EXPERIENCE

RATING

- a) Overall impression of the Hotels/Resorts
- b) The services from Front Office and Housekeeping Department
- c) The cleanliness of the rooms and public area
- d) The ambience and amenities of the room
- e) Satisfaction of the Hotels/Resorts facilities
- f) How satisfied were you on staff respond towards your need

OTHER FEEDBACK

Q: How would you rate your holiday experience and what did you like best about your stay?

Q: Please let us know is there any area that we could improve for the comfort of the guest?

Thank you for your feedback.



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BERJAYA VACATION CLUB BERHAD (237313-P)
(GST ID: 000429768704)

(a wholly owned subsidiary of Berjaya Land Berhad)

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