

## Announcement

## **BVC Online Reservation System Scheduled Maintenance** For Website Interface Upgrading

Dear Valued Members,

We are pleased to inform you that we are upgrading the BVC website interface to provide you with a better user experience. To facilitate this improvement, a scheduled maintenance will take place at below details and affected feature will be temporary unavailable:

## Date/Time:21th March 2024 12:01AM - 24th March 2024 11:59PMAffected Feature:Members' Corner > Online Reservation System (only)

In anticipating of this, we are prepared to assist our valued members for any urgent reservations matters. Members may send requests for reservation through email to BVC at <u>bvcreservation@berjaya.com.my</u> for manual booking and the confirmation of reservation will be notified through the same. Whilst for bookings to be checked-in during the date stated above, you are advise to print the confirmation slip in advance.

We are expecting the affected feature to be **back available starting 25<sup>th</sup> March 2024 12:00AM** for members' use. Should you having any issues after the scheduled maintenance period, kindly contact our team for assistance.

We sincerely apologize for any inconvenience which this may cause.

Thank you for your understanding and support.

The Management Berjaya Vacation Club Berhad